

OR Benchmarks Collaborative

Key Performance Indicator Definitions

These are the working definitions of the key performance indicators (KPIs) used by the OR Benchmarks Collaborative. By using a consistent set of definitions among all health care facilities, data comparisons are more accurate and meaningful, making benchmarking among providers more effective.

Start-Time Accuracy for the First Case of Day

- Applies to first scheduled case in every room with start time between 6:00 am and 9:00 am
- Start time is when patient is in the room.
- On time case is +/- 5 minutes of time indicated on the OR schedule.

Start-Time Accuracy for Subsequent Cases

- Subsequent cases are all cases following the first case of the day in every room.
- Start time is when patient is in the room.
- On time case is +/- 15 minutes of time indicated on the OR schedule.

Estimated Case-Duration Accuracy

- Time from patient in the room to patient out of the room.
- Calculated as estimated case time +/- actual case time.
- Accurate means +/- 15 minutes from estimated case time.
- Measurements: 0-15 minutes less/more (accurate).

Prime-time Utilization

- When all rooms are available for scheduling, eg, 7:00 am–3:30 pm; 7:30 am.-5:00 pm. etc.
- Utilization equals the number of minutes actually used for patient care plus overtime divided by the number of minutes available.

Add-on Rate - Weekdays

- Percent of cases added on the day of surgery.

For information or to comment

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